

# METHOD STATEMENT

## Client

## Purpose of work

The following statement of methodology will cover all elements and procedures for any proposed work to be carried out by **Your Company** Operatives.

In view of the design and structure of the buildings to be cleaned a variety of methods will be employed in order to overcome the problems of access to these areas. This covers the methodology used for cleaning.

## Scope of work

The areas to be cleaned will involve access to and work at ground level 'upwards'. In addition to the special consideration warranted in this respect, particular attention will be given to the structural buildings fabric of those areas and the design of a suitable, safe system of access onto the fabric for the purpose of cleaning works.

## Health & Safety

The following points are applicable to all operatives whilst on site to undertake cleaning operations:

- a) Only trained and competent employees of **Your Company** / Approved Partner may undertake High / Low Level Work.
- b) All personnel undertaking High / Low Level cleaning operations will be deemed fit to do so. On a day to day basis it will be the duty of the team supervisors to ascertain the 'fitness' of the individual members of his working team.
- c) The day the work is due to be undertaken the localised inclement weather will be assessed by the team supervisor before any operations are undertaken.
- d) Before any works are undertaken above Ground Level, an exclusion zone will be set up around the area of work. This will include all relevant signage, tape and if application a 'grounds person'. The exclusion zone is particularly important in areas, which allow public access.
- e) Whilst work is in progress the operatives will work in pairs (this is only applicable above Ground Level) and at all times stay in direct contact with each other either by visual or verbal communication.

## Structure of Working Team

The working team will consist of a minimum of one operative. It will also comprise of one Area Manager. Each member of the working team shall have an equal share of the duties. They will also be held personally responsible for his/her own safety and conduct whilst at work.

In addition, the Area Manager will be responsible for making sure that all members of the team are fully aware of, competent in and implement at all time, all aspects of the companies Health & Safety Policy. In this respect he / she will assume the role of Company Safety Officer. The supervisor will also insure that the standard of work is of a consistently high standard at all times.

## **Emergency Procedures**

When on site, on a building or structure the operative will be governed by the rules for emergency procedures laid down by the Client / Buildings Management.

In the case of an emergency within the working team, only the working team (unless otherwise requested by a member of the team shall undertake any form of rescue)

Once the casualty is at ground level, and after being briefly examined and any emergency procedures having been carried out (all members of each team will have been trained in first aid) and further action i.e. Ambulance, hospitalisation, will be then decided.

All accidents/injuries will be reported following the procedures laid down in the Company Health and Safety guidelines and adhering to all current Legislation.

## **Exclusion Zones**

The Exclusion Zone should be big enough to keep people clear of any risk. People should be prevented from entering the exclusion zone by posting suitable notices, warning signs or erecting barriers. All warning signs will comply with the Safety Signs Regulations.

## **Contra – indications:**

- Faulty / damaged equipment, safety accessories. Personal ill health or taking of prescribed substances which may affect operational capacity
- Insufficient working space
- Adverse ground conditions
- Adverse weather conditions
- Environmental hazards

## **Cautionary measures:**

- Positioning of equipment
- Protection of the public
- Wearing of appropriate footwear and PPE
- Removal of obstructions

## **Personal Protective Equipment**

To be completed by contractor

## **Products**

To be completed by contractor

## **Equipment**

To be completed by contractor

## **Arrival on Site**

Sign in at the reception  
Report to line manager  
Complete site induction  
Proceed to working area and check areas are safe to work  
Check equipment is safe and in good working order, reporting and discrepancies  
Proceed to work as per method of work

## **Method Of Work - Cleaning Toilets, Urinals, Hand Basins and Washroom Furniture**

- Put on personal protective equipment.
- Assemble equipment and check for safety.
- Place warning signs.
- Ventilate the area, if appropriate.
- Empty waste bins in accordance with waste procedures.

### **Using G C Lemon fill red bucket with hot water and apply correct measured solution. Clean as follows:-**

#### **Hand Basins**

- With colour coded cloth wrung out in cleaning solution, wipe surrounding surfaces including wall tiles, ledges, pipes, waste bin and underneath the basin, working from clean to dirty areas.
- Remove any objects, eg. soap from the basin.
- Remove any hair or other items from plug, plughole and plug chain, taps and overflow.
- Wipe around inside of bowl, including plug, plug chain, taps and overflow.
- With running tap water, rinse basin thoroughly, swilling water into overflow.
- Wring out cloth and polish stainless steel or chrome.
- Replace items removed, replenish soap if necessary and paper towel dispenser, where fitted.
- Remove any splashes or marks from walls and wipe door handles.
- Clean equipment and check for safety.

#### **Washroom Furniture**

- Clean mirrors and polish dry.
- Clean cubicles and splash backs.
- Clean dispensers and bins.
- Return equipment and materials to store and close the ventilation, if appropriate.

#### **Toilets: Fill bucket as for Hand basins**

- Flush toilets with seat lids closed.
- Reveal water line by pushing back water in toilet bowl with toilet brush.
- Apply G C lemon solution to inside of bowls. With cleaning agent and colour coded cloth immersed and wrung out, begin to wash including toilet roll holders, pipework, toilet brush holder, cisterns and handles, toilet seat lids, top and underneath and hinges, working from clean to dirty. Scrub inside toilet bowls with toilet brush, particularly any stains, water lines and under rims.
- Flush toilets, rinsing brush in flushing water.
- Wipe brush holder and replace brush in holder.
- Dry toilet seats with cloth, then close lids.
- Remove any splashes or marks from walls and wipe door handles.
- Check and replenish toilet paper, if necessary.
- Clean equipment and check for safety.
- Return equipment, materials and warning signs to store and close ventilation, if appropriate.

## **Urinals**

- Clear waste outlets and urinal channels in accordance with waste procedures.
- With cleaning agent (as for toilets) and colour coded cloth immersed and wrung out, wipe surrounding surfaces including cistern and pipework, starting at highest point and working from clean to dirty parts.
- Apply cleaning agent to entire face of urinals and wipe clean. Use toilet brush inside urinals. Pay particular attention to water marks and drain.
- Remove any splashes or marks from walls and wipe door handles.
- If required, replenish channel blocks.
- Clean equipment and check for safety.
- Return equipment, materials and warning signs to store and close the ventilation, if appropriate.
- Monthly using TD30 Descaler under the rims of toilet and inside urinals or may be used more frequent if required.

## **Upon Completion of Work**

- Upon completion of each area contact Site Manager and walk job correcting any areas necessary.
- Obtain signature on satisfaction sheet.
- Tidy away equipment.
- Leave areas tidy.
- Sign out before leaving site.
- Leave site in a safe and professional manner.

## **Appendices**

### ***Risk Assessments***

To be completed by contractor

### ***COSHH & MSDS Product Data Sheets***

To be completed by contractor